



Lu Ban Foundation Visit COVID Policy

For all of our safety, you will be asked to observe and assist with the following house rules at Lu Ban.

HAND SANITISER

You will see hand sanitiser stations located around the restaurant. The use of hand sanitiser will be offered to you when you enter the restaurant, and you are also welcome to go to your nearest sanitiser station throughout your stay. Please only make a visit when the station is clear, otherwise wait a few moments until another guest moves away from the station.

TABLES

Tables are spaced by the distancing guidelines set out by the government. Please do not move tables or chairs. Please speak to your server first if you feel that you need to move things around and we will do our utmost to assist within the guidelines.

YOUR SERVER

If you have dined with us before you might notice less visits to your table from your server. This is to minimise contact, but your server is on hand for anything you need. Please just look over and give them a little wave to let them know they should come towards your table.

YOUR DRINKS AND THE BAR

We will take your drinks orders at your table and bring them to you. Once you have finished dining you may take drinks to the bar area seating, and continue to receive table service.

YOUR MENU

Menus are now for single use. We are using recycled paper to be as environmentally conscious as we can. Please feel free to take your menu home with you if you wish, otherwise it will be disposed of.

BATHROOM ETIQUETTE

Our bathrooms are located opposite our bar area, which will have been pointed out to you when you enter the restaurant, before you are seated. You will find tissue and sanitiser just outside and inside the bathroom entrance door so that you may cover your hand to use the door handle. Bins are also provided for you to drop your used tissue just inside and outside of the entrance door.

SURFACES

All surfaces will be cleaned regularly with sanitiser.

PAYING YOUR BILL

We accept Apple Pay and Google Pay with unlimited contactless payments, standard contactless payments are subject to a maximum spend of £45. If paying with chip and pin, we will sanitise the card machine before handing it to you, and again after each use.